



Training Center Safety Measures

Until further notice, the following safety measures will be rigorously followed for anyone attending group classes or private training at our Training Center. Please call us at 855.286.3647 with any questions.

- The Training Center will be open only during scheduled classes. Doors will be locked when classes begin to avoid drop-in visitors. Of course, this means that **arriving for your class on time is of even greater importance than before.**
- Please pay for your class before arriving. You can login to your account and pay with a credit card. If you need assistance with your login, please call us at 855.286.3647. If you cannot pay by credit card, a check may be mailed in advance to PO Box 132, Chardon, OH 44024.
- Please email or fax your dog's vaccination and fecal check records to us before the start of your class, or ask your veterinarian to do so. Our fax number is 855.286.3647.
- If you wish to buy any equipment or treats outside of a group class, please call 855.286.3647 and we will make arrangements with you.
- Wait in your car when you arrive. We will bring you in one at a time through either the West or East doors.
- When you come in, please sit in a location away from the doors and maintain at least six feet of separation from other teams.
- You will leave one at a time through either set of doors. We will manage the exit so as to maintain that six-foot distance.
- Only one handler is allowed per dog, with no exceptions. Handlers must be 12 years of age or older.
- EVERYONE (staff, clients and vendors) in the Training Center will be required to wear a face mask. Given that the majority of people infected with the coronavirus are asymptomatic, this is for everyone's safety. There will be no exceptions.
- If you feel unwell, please do not come to class. Call us. We will work with you to place you in a later class and give you a credit to the class.
- Our staff will be monitored for any symptoms when they arrive at our facility. Anyone showing any signs of symptoms will be sent home immediately and directed to contact their physician.
- Any of our staff that may be exposed to COVID-19 will be required to quarantine for no less than 2 weeks from the date of their latest exposure.
- All chairs and high-touch areas will be disinfected before and after each class.
- Hand sanitizer and soap/water/paper towels are always available. Feel free to make ample use of them.